Summer BBQ

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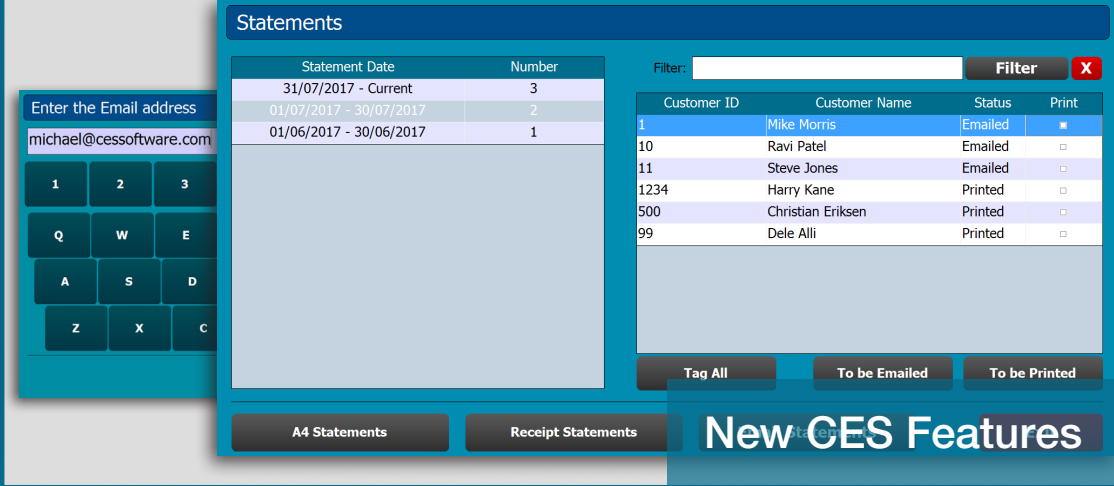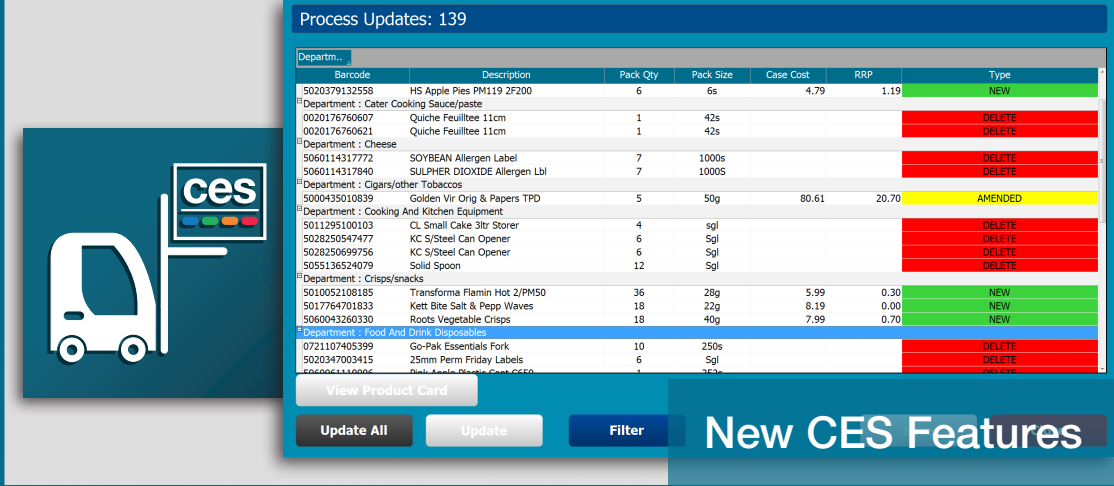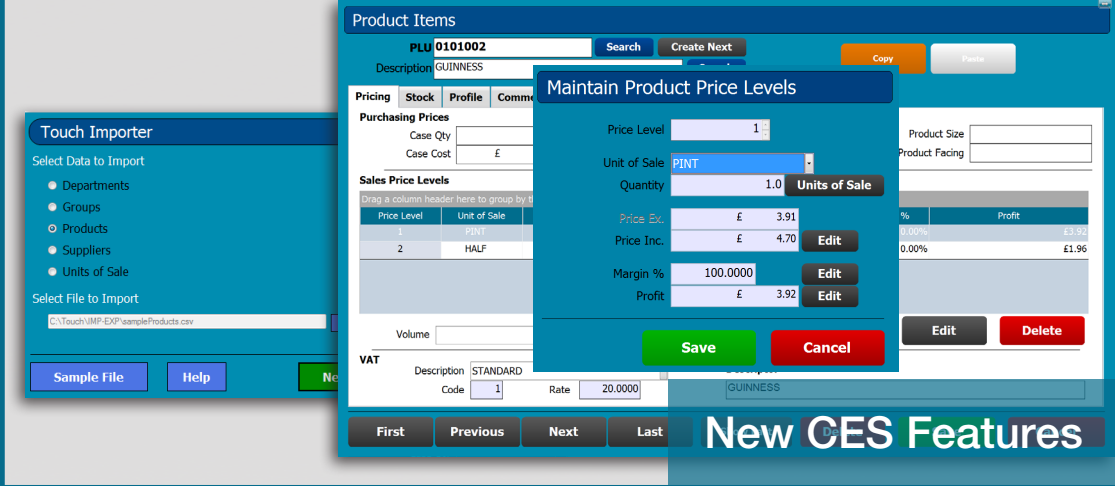## It's Summer, Summer, Summer Time…

We've had a great summer to say the least. With the weather that has been especially good to us at our Epping branch we couldn't resist but host a good old Summer BBQ! Why not? We rarely see this type of weather.

With our growing numbers within the company and the work load for 2017, we thought it would be the perfect time to just chill by the grill. With team work at its best, this was a fantastic opportunity to get to know each other outside of work, talk about everyday life instead of work.

With the last-minute orders, we had the meat delicacies & vegetarian option for those non-meat eaters on the grill, bottle popping by the second, salad on the tap and dessert to keep our sugar levels at the high, we had enough food flowing to keep our bellies happy!

All work and no play makes work a dull place. We are taught to listen to the "customer's voice", so why not listen to our team for a fun evening! Check out the few snaps captured from our fun filled BBQ! It's good to shake things up, bond with each other, and come back to the office feeling refreshed and reconnected.

Hot off the press... Save the date

We only look to grow stronger and better within our industry and continuously develop as we move forward. Visit CES' leading EPoS Software provider - CES Touch as they have another chance to demonstrate and put their products on display, giving you a chance to get to experience them live.

Make sure you don't miss out on the biggest exhibitions confirmed so far for 2017 and 2018. CES will be exhibiting at **The Restaurant Show on the 2nd-4th October 2017** and **RBTE on the 2nd and 3rd May** both taking place at Olympia, London. For more information on these exhibitions just give us a call directly on: **01992 564 645.**

RBTE | RETAIL BUSINESS TECHNOLOGY EXPO

2nd and 3rd May 2018 - OLYMPIA, LONDON, UK

THE RESTAURANT SHOW

#TRS2017
#CONSCIOUS2017

2 - 4 OCTOBER 2017 OLYMPIA

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New CES Features

New CES Features

New CES Features

Dear Dealers,

Summer Newsletter and Update

On behalf of everybody at CES Software, as we complete a busy summer period, we would like to take the opportunity to reflect upon CES' continued success this year and would like to thank each of our valuable dealers for your continuous support in 2017 - we wouldn't be where we are without you all.

CES boasts its resilient and functionally rich product CES Touch which had come into light in 2016 with CES investing more than £500,000 into its new products. The business has employed improvement initiatives by hiring an additional developer, a project manager, software tester and many customer service staff. Reflecting back on our year so far we have had the opportunity to exhibit at some of the biggest exhibitions of the year so far including RBTE. Our market leading, award winning EPoS Software - CES Touch has driven a number of different companies to new heights. CES Touch is designed and built by the most experienced and knowledgeable individuals within the industry today. They provide innovative, tailor made touch screen solutions to take any business to the next level.

"We are proud of the work we have completed over the past year and we are continuously listening to our dealers to integrate the best features to our software product. We remain committed, as always, to ensuring the software remains a market leader and we are confident it will appeal to dealers and end-users. CES Software has had the opportunity to amaze the crowds by showcasing their simple and easy to use services and products at RBTE in 2017 and we look to do the very same again next year! An exhibition dedicated to Retail, Hospitality and Retailers." **- Ramesh Patel, Director of CES Software**

CES Software Developments

At CES, we like to receive as much feedback and listen to our dealers and end users so that we can stay ahead of our competitors while leading the market. We try to offer new features every month, often suggested by you! We have showcased a handful of new features in this summer newsletter. For more information, take a look at our release notes available online.

Touch Importer

We have developed a new standalone Touch Importer that makes importing .CSV files into Touch much easier. Sample files can be populated that contains the small number of compulsory fields that each import file requires. Any valid field required can be added to the import files by adding the correct field header to the .CSV file. For example: add a header 'Kitchen' to the product file import file to add the remote printer settings.
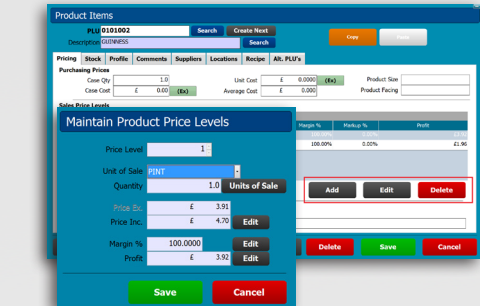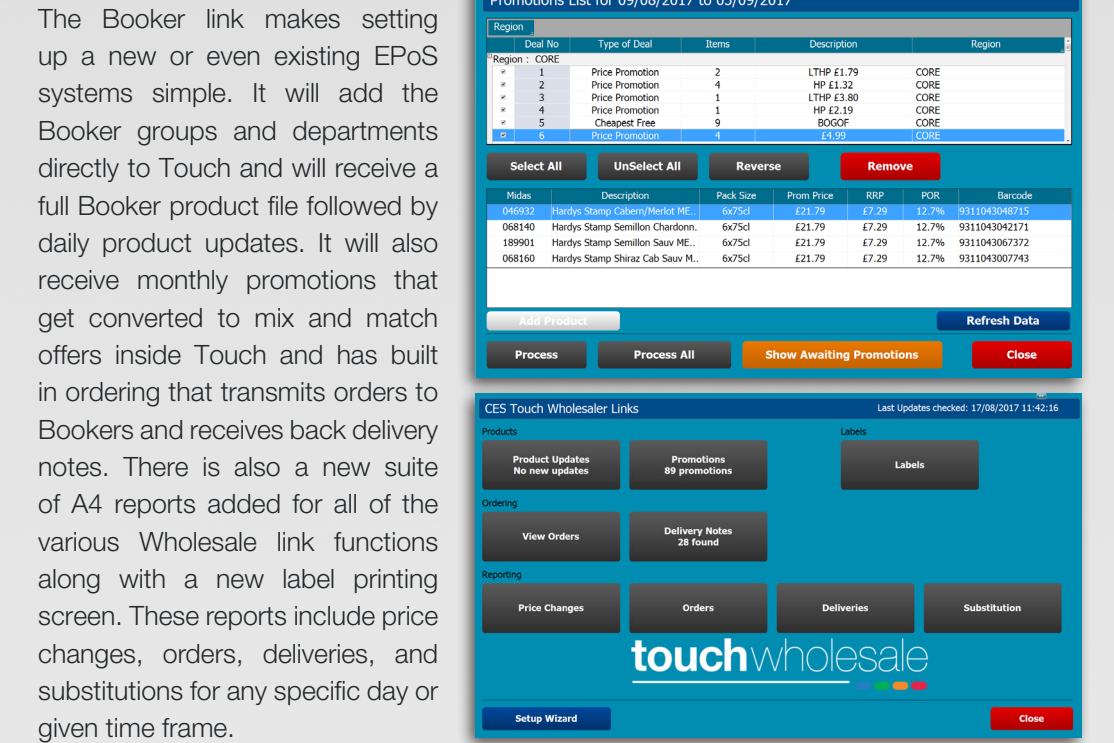

Product Price Levels

Following feedback from both dealers and end users regarding adding or editing price levels in the product maintenance screen has been simplified to make it more efficient. The maintain price levels button has been removed and the 'Add', 'Edit' and 'Delete' price level buttons have been moved to the main screen below the price levels.

Wholesale Link

We have developed a new Wholesale link that integrates with Bookers that has been successfully trialled by several retailers. This will be expanded in the coming months to other wholesalers including: Londis, Costcutter, Nisa, Best-One, Bestway and more will be added in the near future.

The Booker link makes setting up a new or even existing EPoS systems simple. It will add the Booker groups and departments directly to Touch and will receive a full Booker product file followed by daily product updates. It will also receive monthly promotions that get converted to mix and match offers inside Touch and has built in ordering that transmits orders to Bookers and receives back delivery notes. There is also a new suite of A4 reports added for all of the various Wholesale link functions along with a new label printing screen. These reports include price changes, orders, deliveries, and substitutions for any specific day or given time frame.

Email Receipts *(Beta)*

The email system has been updated and we have added some nice new features:

– Email sales receipts with a new layout formatted into the body of the email.

– Email receipts are now an 'on the fly' option, no prior customer record needed simply add the email address at the end of a sale.

– Customer email address can be changed prior to sending the email and the customer record will update the new details.

– Loyalty point emails, automatically sends customers an email showing their new loyalty point balance at the end of a sale.

– End of Day reports can now be automatically emailed to the recipients entered in the back-office settings.

– Your company logo can be added to the new email receipts and reports.

– Terminal reports can now be emailed using the new email button added to the reports screen.

– Account statement screen updated, the old printed tick box has been replaced by a status label to show if the statement was emailed or printed.

– Updated filter for account statements to either print or email receipts.