

Loyalty Points

Loyalty Points with Customers is enabled on the setting highlighted below.

Sales Value Only – Issues loyalty points on the sale value for each transaction

Product Points Only – Issues loyalty points when purchasing products set to issue loyalty points

Sales & Products - Issues loyalty points for Sales value and products set to issue loyalty points

The screenshot shows the 'Settings' window with a sidebar on the left containing buttons for 'All', 'System', 'Sales Viewer', 'Sales', 'Receipt Printer', 'Remote Printer', and 'Accounts'. The main area displays a list of settings under the heading 'Local (modified settings shown in blue)'. The 'Loyalty points with customers' setting is highlighted in blue and set to 'Never'. A dropdown menu is open for this setting, showing options: 'Never', 'Sales Value Only', 'Product Points Only', and 'Sales & Products'. The 'Sales Value Only' option is currently selected in the dropdown. At the bottom right, there are 'Save' and 'Exit' buttons.

Option	Setting
Retailers Copy of Loyalty Points adjustment receipts	YES
Section : Accounts Settings	
Loyalty points with Accounts	NO
Section : Customer / Loyalty Settings	
Allow Loyalty points to be Declined	NO
Exclude loyalty redeem from sales value loyalty points	NO
Loyalty points with customers	Never
Loyalty redeem - Include current transaction points	NO
Loyalty redeem - points required per redeem unit	1
Loyalty redeem - value of redeem points unit	0.01
Loyalty redeem on tender	0
Loyalty reward - points issued per sales unit	1
Loyalty reward - sales value required per unit	1.00
Print loyalty points on receipt	YES
Print loyalty points per plu on receipt	YES
Suppress Loyalty Point pop at SubTotal time?	YES

Loyalty Rewards Setting:

The 2 settings below control the number of loyalty points issued for the value spent.

The example below will issue 1 point for every £1.00 spent. So, if a customer spent £5.99, they would earn 5 points. In this example, no points would be issued for the 99p as you need to spend a full £1 to earn a point.

Loyalty reward - points issued per sales unit	1
Loyalty reward - sales value required per unit	1.00

The example below will issue 1 point for every £0.01 spent. So, if a customer spent £5.99, they would earn 599 points. In this example, points would be issued for the full sale value.

Loyalty redeem - points required per redeem unit	1
Loyalty redeem - value of redeem points unit	0.01

Loyalty Redeem Setting:

The 2 settings below control the redeem value of the loyalty points.

In the example below, 1 point is worth 5p, so if 1 point is issued for every £1.00 spent, the reward is 5p for every £1 spent.

Loyalty redeem - points required per redeem unit	1
Loyalty redeem - value of redeem points unit	0.05

In the example below, 100 points are worth 5p, so if 1 point is issued for every £0.01 spent, the reward is also 5p for every £1 spent.

Loyalty redeem - points required per redeem unit	100
Loyalty redeem - value of redeem points unit	0.05

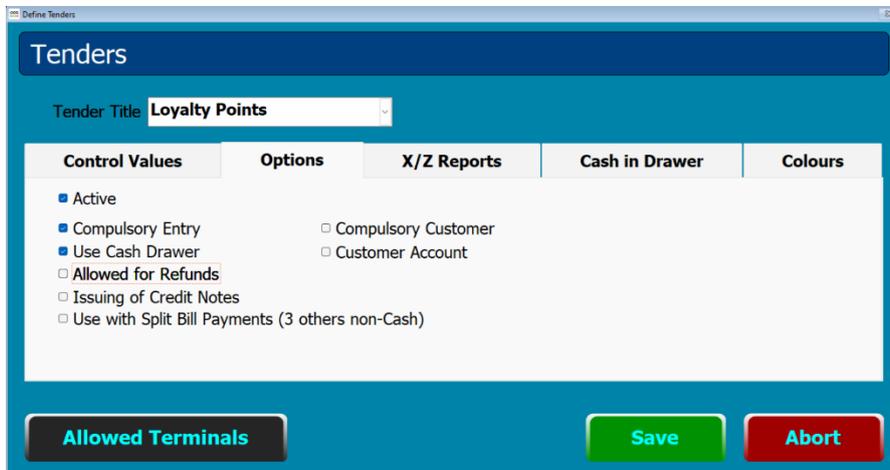
Product Points:

Product points are set against individual products as shown below. The Loyalty points per stock unit setting will only become active if the **Loyalty points with customers** setting is set **Product points only** or **Sales & Products**.

The screenshot shows the 'Product Items' interface for PLU 0101001. The 'Profile' tab is selected, and the 'Loyalty points per stock unit' field is highlighted with a red box, showing a value of 1. Other visible fields include 'Unit Weight' (0.0000), 'Customer Allowance points' (0), and 'Bonus' (0).

Loyalty Redeem Tender:

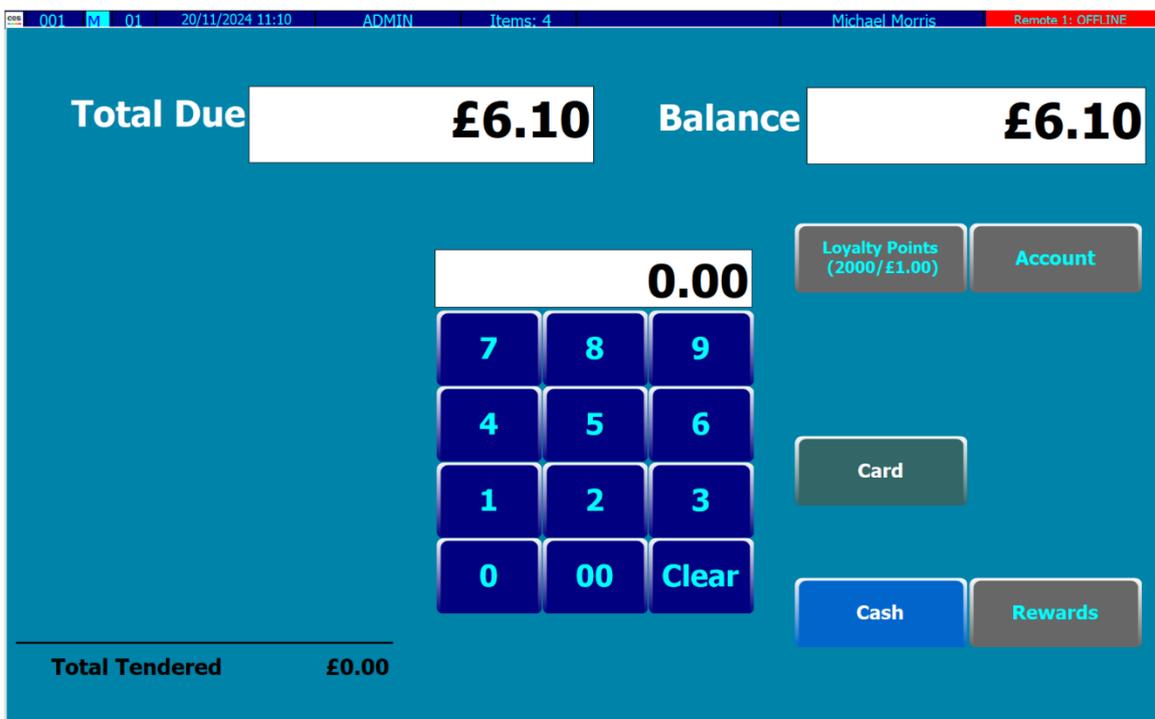
Set up a tender for redeeming loyalty points. The example below is using Tender 6.



Set the tender number used for Loyalty redeem on the setting below.

Loyalty redeem on tender	6
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The loyalty points and value available for the customer for the current transaction will be displayed on the Loyalty redeem tender button in the payment screen



Loyalty Points Adjustment:

The screen below is accessed using the **LOYALTYPOINTSEDIT** button command. In this screen, you can add or subtract loyalty points.

Customer Loyalty Points Report:

The Customer Loyalty Points report can be found in the customer section on the back-office reports.

MM Test Till 1
Customer Loyalty Points
 20/11/2024 11:22
 Customers : 1 TO 5

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Code	Name	Redeemed To Date	Redeemed Value	Points Earned	Current Points
1	Michael Morris	2000	1.00	2610	610
3	Card 3	0	0.00	0	0
4	Card 4	0	0.00	0	0
5	Card 5	0	0.00	0	0
Totals		2000	1.00	2610	610